## 报告验证异常解决方法

问题:如果打开报告时,左上角显示签名有问题,解决方案如下:



解决方案:

- 1. 下载根证书链, 下载地址为:
  - a. CFCA 下载链接地址: <u>http://www.cfca.com.cn</u>, 下载专区-->CFCA 文档签名证书 链;
  - b. 直接点击如下链接从 CFCA 官网下载 http://www.cfca.com.cn/upload/170519CFCA\_IDENTITY\_CA/CFCA\_IDENTITY\_CA.zip
  - c. 从我司官方网址 <u>http://www.veassion.com/data/CFCA\_IDENTITY\_CA.zip</u>下载
- 下载证书后进行安装,有2个证书文件,依次进行双击安装,直至2个证书都显示导入成功。;

This	<ul> <li>certificate is intended for the following purpose(s):</li> <li>All issuance policies</li> <li>Document Signing</li> </ul>
	Issued to: CFCA Identity CA
	Issued by: CFCA Identity CA
	Valid from 6/30/2015 to 6/30/2040

## 3. 点击文档盖章→弹出验证签名状态对话框→点击签名属性→显示签名证书



Signature Properties

<u>L</u>	Signature validity is UNKNOWN.			
	Signing Time: 2018/12/30 17:45:11 +08'00'			
Validity Summary				
	The document has not been modified since this signature was applied.			
	The certifier has specified that Form Fill-in, Signing and Commenting are allowed for this document. No other changes are permitted.			
	The signer's identity is unknown because it has not been included in your list of trusted certificates and none of its parent certificates are trusted certificates.			
	Signing time is from the clock on the signer's computer.			
	Signature was validated as of the signing time: 2018/12/30 17:45:11 +08'00'			
Signer	Info			
0.9.10.	Path validation checks were successful.			
	Revocation checking was not performed.			
Adva	anced Properties <u>V</u> alidate Signature <u>C</u> lose			

4. 弹出如下证书查阅对话框后,点击 CFCA Identify CA→Trust (信任)→Add to Trusted Certificates (添加到可行证书) 直到确认即可。

$1 \odot \underline{S}$ how all certification paths f	iound 2	
<ul> <li>○CFCA Identity CA</li> <li>○CFCA Identity OCA</li> <li>苏州为石标准技术服务<sup>-</sup></li> </ul>	Summary       Details       Revocation       Trust       Policies       Legal Notice         This certificate is not trusted.         Trust Settings       Sign documents or data         *       Sign documents or data         *       Certify documents         *       Execute dynamic content that is embedded in a certified document         *       Execute high privilege JavaScripts that are embedded in a certified document         *       Perform privileged system operations (networking, printing, file access, etc.)         3       Add to Trusted Certificates	
<ul> <li>The selected certificate</li> <li>The path validation cher</li> <li>2018/12/30 17:45:11 +0</li> <li>Validation Model: Shell</li> </ul>	path is valid. cks were done as of the signing time: 8'00' OK	

5. 关闭文件重新打开,即显示为:证书签名有效(Signed and all signatures are valid).



6. 如显示状态非第 5 步所示,请联系 400-678-0820 或者 service@veassion.com,谢谢。